

KNOWLEDGE MANAGEMENT & AI INTEGRATION TRAINING

Date	Time	Duration	Venue	CPD	Cost (Incl. VAT)
23rd - 28th Nov, 2026	8:00 AM-4:00 PM	6 Day(s)	SEO Hotel, Machakos	6	75,400.00

Course Overview

This six-day workshop equips HR professionals, managers, and knowledge practitioners with practical mastery of Knowledge Management (KM). Participants learn KM principles, knowledge types, capture techniques, retention strategies, collaboration systems, digital tools, culture enablement, and strategic alignment. Artificial Intelligence is integrated to enhance knowledge capture, automate documentation, strengthen collaboration, analyze knowledge flows, and support organizational learning. The programme blends KM fundamentals with modern AI tools to produce confident knowledge managers who can build sustainable, high-performance knowledge ecosystems.

Course Objectives

By the end of this program, participants will be able to;

- KM Foundations: Understand KM principles, knowledge types, and organizational relevance.
- Capture & Retention: Apply techniques for capturing, storing, and retaining critical knowledge.
- Collaboration Systems: Build systems that support sharing, engagement, and knowledge flow.
- Digital Integration: Use KM technologies and AI tools to automate and enhance KM processes.
- Culture & Leadership: Enable leadership behaviors that support KM adoption.
- Change Enablement: Manage KM change initiatives effectively.
- AI Enablement: Use AI for knowledge capture, summarization, tagging, search, and collaboration.
- Strategic Alignment: Align KM strategy with organizational performance goals.

Target Groups

This training is suitable to a wide range of professionals but will greatly benefit;

- HR Managers and HR Officers
- Knowledge Managers and Learning & Development Practitioners
- Team Leaders and Supervisors
- Professionals involved in organizational learning and knowledge systems



CHRP. Den PN Gathitu

Secretary General

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